



P.O. Box 110
Fairhaven, MA 02719

[REDACTED]

November 8, 2002

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

Dear [REDACTED],

Thank-you for your recent correspondence regarding the Federal Excise Tax billed to your account. Per your request an adjustment has been made and will appear on a future bill. We would also like to notify you of a change to the refusal to pay Federal Excise Tax process.

As you are aware in the past you have had to notify AT&T each month that you refused to pay the Federal Excise Tax. Based upon customers feed back this process was confusing and cumbersome. Effective this month you will no longer have to notify us on a monthly basis.

We have updated your account to withhold the Federal Excise Tax automatically. This automatic exemption will remain on your account until you cancel your AT&T service or choose to begin paying the tax. You will still be billed your regular State taxes and fees.

Please complete the enclosed authorization and return it to:

AT&T – Tax Group
Box 110
Fairhaven, MA 02719

We hope this update to the tax refusal process better serves you. Thank-you for using AT&T Consumer Services, we appreciate your business.

AT&T Tax Group